
ANS iFax Fax to E-mail (Inbound) Service

Quick Reference Guide

To receive faxes in your e-mail, give out your ANS iFax Fax to E-mail Service fax number to all of your contacts or contact your phone company and forward your current fax number to your ANS iFax Fax to E-mail Service fax number. When people send a fax to your fax number, your faxes will arrive in your e-mail. Just double-click on the attachment contained in the e-mail to read your fax. You can also print, store, or forward the fax to another e-mail address, just as though it were an e-mail.

Important: When you signed up for the ANS iFax Fax to E-mail Service, you selected one of two file formats for receiving faxes in your e-mail:

1. TIFF, or
2. PDF

Make sure that your PC has the appropriate viewing software to read a TIFF or PDF file.

If you selected TIFF as your file type, most Windows PCs come with pre-installed image viewing software. Windows XP users must purchase image viewing software.

If you selected PDF as your file type, you need Adobe Acrobat Reader to view a PDF file. Adobe Acrobat Reader can be downloaded for free at: <http://www.adobe.com/products/acrobat/readstep2.html>

Customer Support Information

End-user support is available from the ANS iFax provider, EasyLink, as follows:

For customers in the U.S.:

E-mail: support@easylink.com
Phone: 1 800 624 5266

For customers in all other countries:

E-Mail: customer.support@easylink.com
Phone: +44 207 551 8888 or +1 937 264 7000

EasyLink end-user assistance is currently provided in English only.