



# Get rid of spam...Fast!

We have the solution.

## *ANS Spam Plus AV*

Stop spam, phishing, scams, viruses and other Internet pollution from impacting your e-mail operations with ANS Spam Plus AV™ Spam and Virus Protection, powered by AppRiver. ANS Spam Plus AV™ is a fully managed e-mail protection service, which eliminates up to 99% of unwanted e-mail before reaching a user's network. While the solution is best known for its accuracy and low maintenance, equally remarkable is its ease of implementation.

### FEATURES

- Real-time protection from today's IT threats
- Simple Implementation
- No hardware or software required
- Inbound and outbound e-mail protection
- Daily Held Mail Reports
- Disaster Recovery
- Eliminates 99% of Unwanted Email



### ANS SPAM PLUS AV™ CUSTOMER PORTAL

Managing a variety of applications can be a daunting task for even the most experienced IT professional. That's why we created an innovative one-stop-shop resource for all your security needs.

ANS Spam Plus AV™ Customer Portal eliminates the complex processes businesses face as they manage their messaging environments. By integrating an entire technology suite into a single unified interface, ANS dramatically simplifies on-demand delivery and management of its in-the-cloud security services.



## **ANS SPAM PLUS AV™ SERVICE LEVEL AGREEMENT**

Practically all organizations have deployed messaging and view it as a primary corporate application. Because uninterrupted delivery of our customers' email is of paramount importance, ANS Spam Plus AV™, powered by AppRiver is designed to improve the manageability, security, and resilience of this mission critical corporate function, providing the following service level commitments:

### **Network Uptime**

Network availability is key to ensuring consistent email operation. AppRiver guarantees 100% network uptime.

### **Resilient Email Delivery**

A company's email servers can become unavailable for many reasons - both planned and unplanned. In the event a company's email servers become unreachable, AppRiver's Delivery Manager dynamically queues inbound email until the problem is resolved. Queued email is delivered at a rate consistent with the message infrastructure's ability to accept it. Because corporate email systems are constantly being upgraded, tweaked, tuned, streamlined, or otherwise undergoing some kind of maintenance, this service is included as a standard feature – not at extra cost.

### **5X Virus Protection**

AppRiver scans inbound email using five anti-virus engines: Norman, Eset, and AVG, as well as AppRiver's proprietary zero hour virus-malware engines. The system checks for new virus definitions every 10 minutes, 24/7. This leaves your company's IT staff free to focus their attention on other virus entry points, confident that AppRiver has already removed all known viruses from the inbound message stream.

### **Guaranteed Spam Filtering**

AppRiver's advanced screening technology provides spam capture rates at better than 97% with falsely blocked messages occurring less than once per 100,000. More importantly, should such a "false positive" occur, our proactive Held Mail Report makes the issue known and correctable quickly and easily.

In the unlikely event that AppRiver does not achieve our stated service level commitments, service credits will be provided on an incident-by-incident basis. An AppRiver sales representative will be happy to provide you with additional information.

### **Quality Protection and Flexible Support**

At ANS, we pride ourselves on providing clients with affordable, effective solutions for companies of all sizes. We're constantly looking for ways to improve our services by utilizing the best companies on the market. In addition, customers have constant access to our quality support team.

Contact us today to learn more about ANS Spam Plus AV.